



REAL ESTATE SERVICE AGREEMENT

By ordering services from HouseSnappers.com you agree to the following Service Agreement for Digital Imagery. We Hope these policies are helpful and instructional as we work together to create beautiful photographic and video content for your marketing.

Limited Licensing Release:

In order to provide you with the best service and support at reasonable pricing, we do not sell our photographs or videos. We license their use. Therefore the fee quoted is especially dependent on (1) payment of the invoice in full, (2) using the photographs, tours and / or videos only as indicated, and (3) protecting them with proper copyright notification.

This service agreement is a limited license photo release.

Images, 3D Tours and videos, hereinafter called Content, delivered are licensed to the “licensee” for:

- The purpose of listing a property only.
- Term of the listing, not to exceed 1 year.
- A primary photo can be used for a longer duration and for additional “sold” marketing materials.
- Only the “licensee” has permission to use the delivered Content on any electronic or printed form of advertisement for the promotion of the property.
- Builders, stagers, designers, or “third parties” that wish to use the Content must contact the photographer directly for licensing and fees. In addition to payment a property release must be obtained from the homeowner by that third party.
- For Content integrity, and quality control we ask that Content not be altered once delivered.
- Content editing will be done by HouseSnappers, fees may apply.
- Please contact us for an additional release for any/all printed publications. Fees may apply.
- Photo and video credit must be given to HouseSnappers when used on any and all social media sites
- Content cannot/will not be made available to another agent who takes over an expired or withdrawn listing.
- Unauthorized use of Content is a copyright violation, and will result in termination of this contract.
- Virtual tours (if applicable) will remain active as long as you require. Not to exceed 1 year, terms of which will be the same as above

Copyright Notice:

- The photographer or videographer who has taken an image and / or video is the copyright holder of the Content.

HouseSnappers retains all copyrights expressed and implied otherwise for all Content taken.

- Copyright is not and will not be transferred to any other party.
- Licensing may be obtained for various applications of Content. Please contact us for more details.

Homeowner policy:

- Home sellers/buyers may request a copy of the Content from the photographer / videographer only.
- We will supply the Content to the homeowner in an "owner media kit". Fees and licenses may apply. Call for details.

Shoot requests:

To ensure the best results of the photo shoot please be sure the home is ready prior to the scheduled shoot time. We work on a set time schedule for every shoot. Time is a precious commodity, both yours and ours.

- It is the agent's responsibility to ensure that the listing is staged as desired and ready for the photographer to shoot.
- For reasons of liability, HouseSnappers does not handle any cleaning, dusting, or moving of furniture.
- The homeowner shall ensure that there are no hazards to the photographer's safety.
- The photographer will work with agents and/homeowners with regard to pets, but the photographer is not a pet wrangler. If pets will be an issue please make a note of it when you order services.
- Generally we will be photographing and shooting live action video through the entire home. We do not usually include garage spaces, unfinished basement areas, utility rooms or closets, but if you would like those included please let us know prior to the shoot.
- Amenities are included as part of the original Content package.

Cancellation/postponement Policy:

We understand that homes may not be ready for shooting as expected.

- It is the responsibility of the agent to inform us as soon as possible for rescheduling.
- A scheduled shoot that is rescheduled or canceled after 8pm the day before will be charged a 50% rescheduling fee.
- Once a photographer has arrived at a property, the order may be canceled, however there will be no refund.
- Reschedules will be subject to the photographer's availability.

Weather Policy:

- There will be times services cannot be completed due to weather. In those circumstances, the decision about shooting is up to the agent. If the agent chooses to proceed with the shoot we will provide the best images we can. If

additional outdoor photos or videos are required on a better weather day, our standard re-shoot fee will apply. We do not shoot exterior images on wet weather days.

- No reschedule fee will be charged in the event of bad weather.
- Reschedules will be subject to availability.

Payment Policy:

- Payments will be received on the day of the shoot. Content will not be delivered with receipt of full payment.
- Credit card payments can be processed on site by "Square" or by the photographer at the time of or after the shoot via invoice.
- The Content release is not authorized until payment is received in full.
- Failure to pay for the Content will result in a copyright infringement. You will be asked to remove the Content from any electronic or printed form of advertisement. Failure to stop using them will result in legal action.

Thank you for taking the time to read our terms and agreement.

If questions arise feel free to contact me directly.